

## **Museum Regulations**

1. Museum may be visited on individual or group basis.
2. Purchase of a ticket is required. Discounted tickets may be purchased with a presentation of the appropriate ID (i.e. Students Card, government issued ID confirming age or Military ID).
3. Groups may visit museum unattended by the museum guide - in this case advanced reservation is not required.
4. Museum guide will be provided with advanced reservation made by telephone, at (+48 12) 6409960, (+48 12) 642 87 00 ext. 1, or in person at the museum's ticket office. We kindly ask you to provide length of time the group is planning to spend at the premises in order to customize content of the tour.
5. Reservations may be cancelled by the phone or in person.
6. Group size is limited to 45 persons. In case of larger group, additional guide (guides) will have to be ordered.
7. Group leader is requested to approach ticket office 10 minutes prior to the tour's scheduled time in order to purchase tickets and prepare group for the visit.
8. Teachers, or custodians of the children/youth groups are responsible for groups conduct at museums premises and are not to separate from it. The guide does not assume custody of the group nor responsibility for the minor's safety nor welfare.
9. In case the group arrives with a delay exceeding 20 minutes, museum does not guarantee guide's availability to conduct the tour. We ask you to advise our ticket office over the phone regarding possible delay in order to facilitate alternative arrangements.
10. Visitors are required by law to follow instructions of the museum's employees and security services.
11. It is illegal to carry into museum's facilities any items compromising safety and/or security of visitors or exhibition.
12. All animals on the premises have to be leashed at all times. In case of potentially aggressive animals, additional muzzle is mandatory.
13. Visitors who are intoxicated or may compromise safety or comfort of other visitors or the exhibits, disturbing peace or behaving in a manner exceeding norms of accepted social behaviour will be denied entry or removed from the premises by security service and may face criminal charges.
14. Running, rollerblading, riding scooters are restricted to the outdoor exhibition area only. Bicycles are to be parked in the racks provided at the main entrance.
15. In the exhibition rooms we kindly request to:
  - Not to cross ropes/stanchions lines without prior permission of museum staff
  - No food nor drinks outside of assigned areas
  - **FOR YOUR SAFETY: DO NOT TURN THE PROPELLERS**

Director of the Polish Aviation Museum or General Manager of the Exhibition remain final authority in solving any issues that might relate to the provisions of the above Regulations.

**THANK YOU FOR YOUR COOPERATION, WE WISH YOU A PLEASANT VISIT.**

Museum Director and Staff